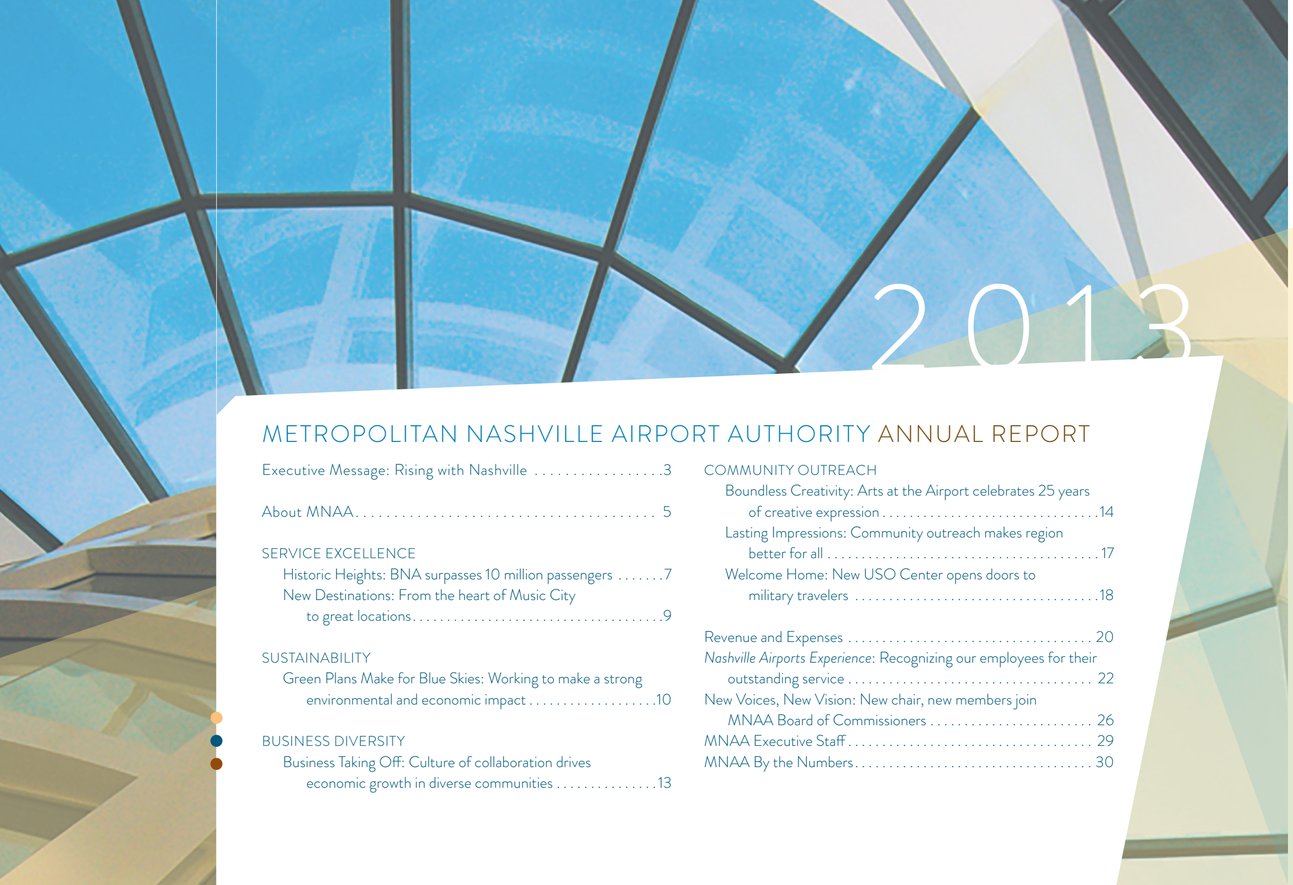
ANNUAL REPORT FISCAL YEAR 2013
JULY 1, 2012, THROUGH JUNE 30, 2013



Metropolitan Nashville Airport Authority™



2013

METROPOLITAN NASHVILLE AIRPORT AUTHORITY ANNUAL REPORT

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RISING WITH NASHVILLE



Following a year in which the Nashville International Airport (BNA) celebrated 75 years of service to the traveling public, those who thought the Metropolitan Nashville Airport Authority (MNAA) might take a breather quickly learned we set our sights even higher. In Fiscal Year (FY) 2013, we had the opportunity to serve 10 million passengers, a milestone not surpassed since 1992.

Nashville's public profile has never been higher and as a destination, we've never been hotter. Not only is Nashville the focus of a prime time television series, but the national and international media seem to have discovered all the qualities we've grown to love about Middle Tennessee. An impressive list of media outlets across the country, from *The New York Times* and *Washington Post* to *Travel + Leisure*, *Forbes* and *USA Today Travel*, have spotlighted Music City as a thriving business location and leisure travel destination. In similar fashion, BNA was named one of seven of the world's "most entertaining airports" by CNN, while our customer service, concessions and arts programs took home a slew of industry awards. This is just the beginning. With Music City Center now open, hundreds of thousands of additional travelers will visit our community annually to see firsthand what everyone is talking about.

Through all of this, our airports provide the first and last impression of Nashville. That's why we're focusing so intently on the *Nashville Airports Experience* (NAE). Our customer service focus differentiates us from other airports by raising the level of friendliness, helpfulness, hospitality and ease of travel for our customers.

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A wide range of indicators in FY 2013 support the fact that NAE is making a difference in the region's community and culture. Nashville International and John. C. Tune airports contribute to more than $3.5 billion in economic benefits for Nashville and Middle Tennessee, including more than $5 million invested in contracts to small, minority- and woman-owned businesses last year. In October 2012, MNAA completed its Sustainability Plan and has initiatives already underway, placing MNAA at the forefront of sustainable operations across the city and among other airports.

MNAA is as financially strong as ever and has maintained its economic stewardship through strong credit ratings on MNAA-issued bonds. We also saw substantial growth in enplanements this past year, expanded routes and added 14 new nonstop flights, including new service to Boston, Cancun, Pittsburgh and Pensacola. And we opened Tennessee's first United Service Organizations (USO) lounge for members of the military and their families.

MNAA is always planning for the future and thinking of new, innovative ways to make experiencing Nashville easier and more enjoyable. We're working to create a more seamless experience at BNA for convention travel, and planned improvements at John C. Tune Airport will make flying in and out of Nashville even easier for general aviation.

FY 2013 was a banner year for MNAA, but I'm looking forward to even greater accomplishments in FY 2014. Here's hoping we have the opportunity to welcome you home to Nashville.

"Nashville's public profile has never been higher and as a destination, we've never been hotter."

— ROB WIGINGTON

Robert R. Wigington
PRESIDENT AND CEO



Nashville International Airport



John C. Tune Airport

ABOUT MNAA

Formed in 1970, the Metropolitan Nashville Airport Authority (MNAA) directs the growth, operation and activities of Nashville International Airport (BNA) and John C. Tune Airport (JWN). MNAA is a quasi-governmental entity led by a 10-member Board of Commissions. Nine of the commissioners are appointed by the mayor of Nashville, who serves as the 10th member. The board is approved by the Nashville/Davidson County Metropolitan Council, and all commissioners serve as volunteers without compensation for four-year terms, staggered to provide continuity for airport management.

MNAA receives no local tax dollars but is funded by airlines serving BNA, airport tenants and concessions. Operating within a balanced budget approved by the Board of Commissioners, these dollars are used to support, operate, maintain and improve facilities at both BNA and JWN. This includes maintaining aircraft rescue, firefighting and law enforcement for emergency and public safety services.

This past year, BNA climbed to new heights — serving more than 10 million passengers in 2012-2013, a milestone not achieved since 1992.

Through passenger and air cargo activity, MNAA's two airports contribute more than $3.5 billion in total economic benefits and nearly 38,000 jobs annually to the regional economy. Additionally, MNAA's Small, Minority and Woman-owned Business Enterprises (SMWBE) program supported the growth of small and diverse businesses throughout the region with MNAA awarding more than $5 million in contracts.

Throughout 2012-2013, MNAA made several significant additions: a United Service Organizations (USO) lounge for members of the military and their families; new nonstop service to Boston, Cancun, Pittsburgh and Pensacola; and continued expansion of its sustainability program.

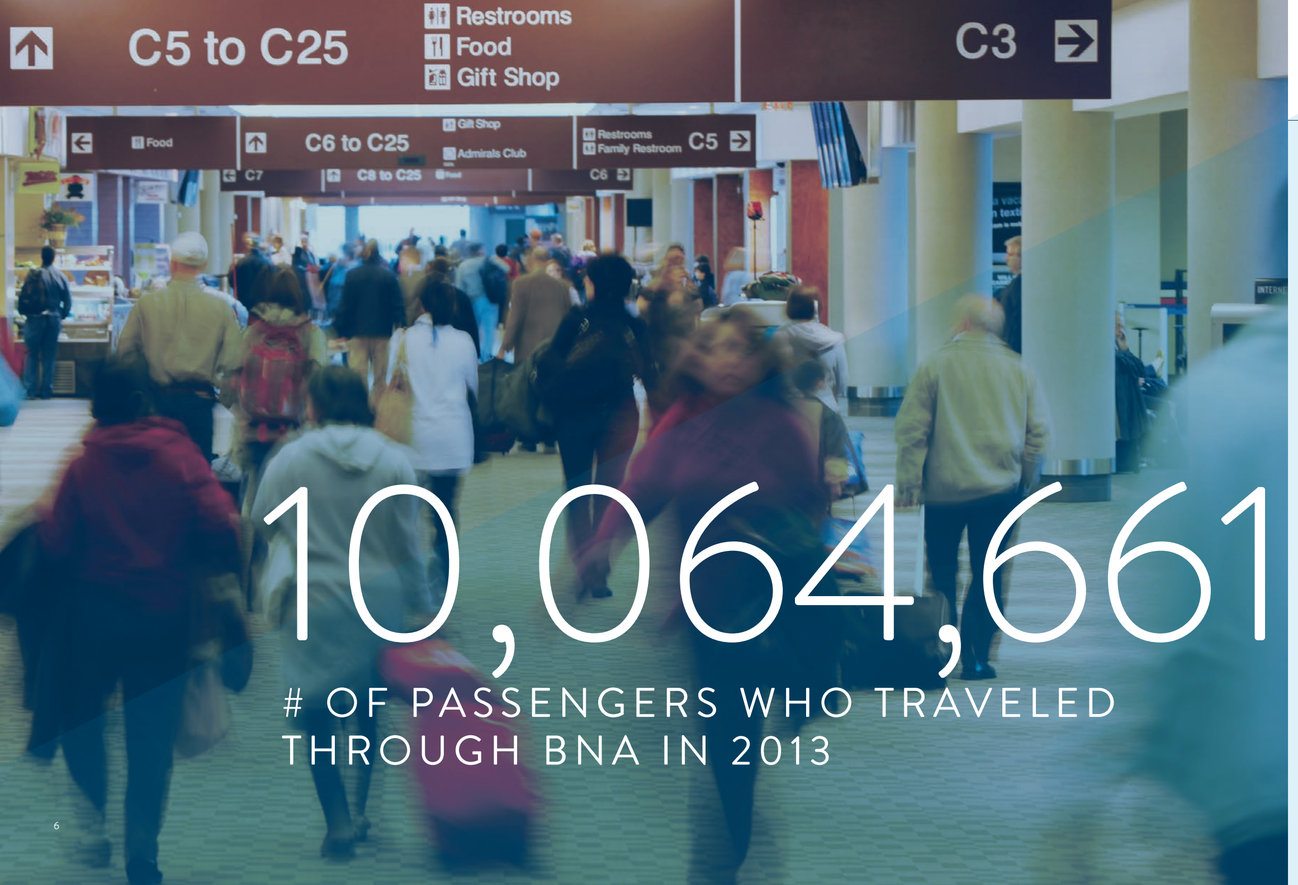
In addition to Nashville International Airport, MNAA also operates John C. Tune Airport in West Nashville. It is Tennessee's busiest general aviation airport, serving as a reliever for BNA and for corporate travelers and aviation enthusiasts. With a 3,600-square-foot terminal, 125 T-hangars and two enclosed hangars of 21,000 and 18,000 square feet, JWN is busy operating 24 hours a day. And as part of MNAA's strategic plan, additional improvements will build upon the successes of John C. Tune.

As Middle Tennessee continues to grow, so will MNAA's role as an economic engine, community leader and cultural ambassador on behalf of Nashville.

DEFINING NAE

At every turn, MNAA provides the *Nashville Airports Experience* (*NAE*) to passengers, business partners and employees through outstanding customer service, facilities and services. More than 280 professionals who work for MNAA proudly deliver the NAE every day. As a result, MNAA has garnered local, state and national honors, including the 2012 Excellence Award from the Tennessee Center for Performance Excellence, a quality program patterned after the national Baldrige Performance Excellence Program. MNAA is the first airport in the U.S. to earn such recognition.

Tennessee Center for Performance Excellence 2012 EXCELLENCE AWARD



10,064,661

OF PASSENGERS WHO TRAVELED THROUGH BNA IN 2013

HISTORIC HEIGHTS

Nashville International Airport surpasses 10 million passengers



The 12 months of FY 2013 were landmark for Nashville. The city's skyline zoomed into focus weekly across the country with the debut of ABC's "Nashville." Its food, music, people and places repeatedly made national headlines. Everyone in the country was talking about Music City and touting it as the "It" city.

The region's profile took on a higher prominence. Not surprisingly, so did its airport's. MNAA became the front door to one of the hottest cities in America and Nashville International Airport passed a milestone hit only once before in the city's history: serving 10 million passengers.

To be exact, 10,064,661 passengers traveled through BNA in FY 2013 — a historic achievement for MNAA that reflects not only what it accomplished this past year but also where it is headed. The last time BNA surpassed the 10 million mark was in 1992 when the airport was a major hub for American Airlines.

To keep pace with this growth, BNA added 14 additional nonstop flights in the past 12 months including new nonstop service to Pittsburgh, Boston, Cancun and Pensacola.

By many measures, FY 2013 was an outstanding year of achievement for MNAA; however, the 10-million-passenger mark will likely not stand for long. As interest in Nashville and BNA continues to grow, BNA is communicating with new airlines and new cities to improve service to other destinations that Nashville residents and business travelers want to fly to and attract conventions and visitors to Nashville. The record numbers for FY 2013 underscore the thriving Nashville economy and vibrant tourism market that makes Music City attractive to so many.





One of MNAA's five K-9 Explosive Detection Teams



Newark

- Served by Southwest and United
- Third oldest city in the U.S.
- Convenient access to NYC



Boston

- New nonstop served by Southwest
- Home to more than 100 colleges and universities



Cleveland

- Served by Southwest and United
- Home of the Rock and Roll Hall of Fame

Seattle

- Served by Southwest, seasonal
- Birthplace of six Fortune 500 companies: Boeing, UPS, Microsoft, Amazon, Starbucks and Costco





Pittsburgh

- New nonstop served by Southwest
- Named one of the top 5 "Most Livable Cities in the U.S." by *The Economist*

Los Angeles

- Served by American, Delta and Southwest
- More museums than any other city in the U.S.
- World-renowned music and film industries



NASHVILLE

NYC-LaGuardia

- Served by American, Delta and Southwest
- Only 8 miles from midtown Manhattan





Pensacola

- New nonstop served by Southwest
- Home to one of America's Top Ten Beaches (TripAdvisor.com)

Cancun

- Served by Delta, Vacation Express, seasonal
- Visited by 4 million tourists annually

NEW DESTINATIONS

From the heart of Music City to great locations



In FY 2013, MNAA secured new nonstop services and destinations, giving travelers access to bustling cities and languid beaches including Los Angeles, Boston, Cleveland, New York-LaGuardia, Cancun, Newark, Seattle, Pittsburgh and Pensacola.

Of course, all of this doesn't just happen. BNA must make the case to airlines that operating new routes makes business sense. That means a cooperative effort is necessary to not only establish new flights, but to keep them active and full. Nashville's booming growth and growing media profile puts the city in a strong position to make a case for expanded service. BNA is actively pursuing new air service by working with the Nashville Convention & Visitors Corp., the Nashville Area Chamber of Commerce along with other area chambers of commerce, local and state economic development and tourism officials and business leaders. The time to move forward is now and the coming years will be an important time in the development of air service at BNA.

"There's a lot of tourism and there's a lot of business traffic, which is a perfect mix for growth."

— TRUDY CARSON
AIR SERVICE DEVELOPMENT DIRECTOR



TSA PRE✓AT BNA

This year, BNA was selected by the U.S. Transportation Security Administration (TSA) to become one of the first medium-sized airports to launch TSA Pre✓ — a program allowing frequent travelers and members of U.S. Customs and Border Protection's Trusted Traveler programs to receive expedited screening benefits at the Main Checkpoint.

GREEN PLANS MAKE FOR BLUE SKIES

Working to make a strong environmental and economic impact

MNAA SUSTAINABILITY MISSION

To sustain the heartbeat of the mid-South by cherishing its resources and ensuring that Music City keeps flying high.



A Clean Tennessee grant from the Tennessee Department of Environment and Conservation will be used for the construction of a solar array canopy parking structure.

When it comes to making sustainability a priority, the first step isn't changing which bin you throw your plastic bottle into. It's changing the way you think about the things you do every day and how to approach a problem from a different perspective. Developing a sustainability mindset has been an area of focus of the Metropolitan Nashville Airport Authority in FY 2013 with the completion of MNAA's first Sustainability Plan. That effort and the implementation steps which followed put MNAA squarely in line with the board's directive to lead the Nashville community and the airport industry by example.

The sheer scale of MNAA's efforts has resulted in BNA becoming one of the largest recyclers in Nashville/Davidson County. The first step began with a simple idea: upgrade lighting to more efficient fixtures and replace bulbs with those consuming less energy. But with more than 7,300 fixtures, 9,000 bulbs and 13,500 lighting ballasts, that's no small task. The end result is energy consumption being reduced by more than 3 million kWh in the first phase alone — at cost savings of more than $300,000.

The airport property encompasses more than 5,000 acres, and taking the environmental impact of the property and the community into account in planning is a significant focus for MNAA. Incorporating sustainable practices into construction programs resulted in the recycling or repurposing of 88 percent of the 8,000 tons of debris which resulted from building demolition in FY 2013.



MNAA follows the four-part Airport Council International - North America (ACI-NA) Sustainability model.

At MNAA, developing a sustainability culture involves people as well as buildings and processes. MNAA team members are encouraged to think about how the decisions they make today will impact generations in the future. That's why creating a safe, secure environment for employees and travelers is a key component of sustainability and part of every plan.



SUSTAINABILITY STUDY AT WORK

In 2010, BNA was selected by the Federal Aviation Administration (FAA) as one of 10 airports across the United States to participate in the Sustainable Master Plan Pilot Program. In January 2013, BNA announced its successful completion of its Sustainability Study, a series of guidelines created to help airports ensure economic viability in collaboration with operational efficiency, sustainable practices and minimal environmental impact.

The study places BNA at the national forefront of sustainability efforts, demonstrating its growing commitment to reducing its environmental impact and increasing efficiency through its Master Plan, Long-Term Strategic Plan and a variety of important initiatives.

Top to bottom, clockwise:
The CONRAC facility consolidates rental car activities to one facility, reducing vehicle miles and therefore reducing air pollutant/GHG emissions; the safety and health of passengers and employees are improved through designated play areas; improvements on storm water collection and treatment systems will allow storm water runoff to be collected and used to supplement the chilled water plant; and to minimize electricity use, MNAA incorporates natural daylight through large windows and skylights placed throughout the terminal.



>$300,000

COST SAVINGS OF ENERGY-EFFICIENT LIGHTING









$5 MILLION

INVESTED IN BUSINESS CONTRACTS WITH SMALL, MINORITY AND WOMAN-OWNED BUSINESSES

BUSINESS TAKING OFF

Culture of collaboration drives economic growth in diverse communities

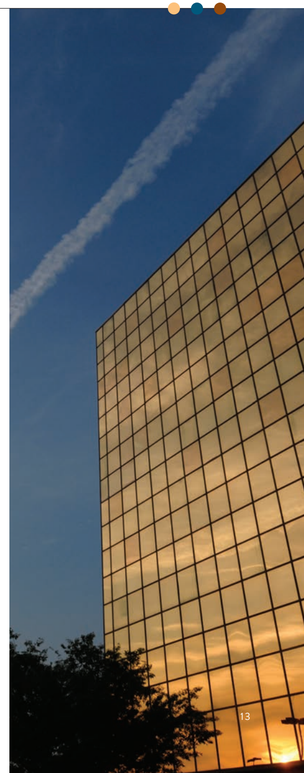


The volume of procurement opportunities MNAA offers means Nashville's airports have a profound impact on Middle Tennessee's economy. That's why the Office of Business Diversity Development (BDD) is crucial to the growth of MNAA and the community. Led by Director Davita Taylor, BDD has a strong track record of success through its Small, Minority and Woman-owned Business Enterprise (SMWBE) program, designed to help businesses become certified to take advantage of procurement opportunities. In fact, other government agencies and businesses often use BDD certifications to qualify companies as small, minority and woman-owned businesses.

Each year, MNAA hosts an annual seminar entitled "Business Taking Off," which allows SMWBE-eligible or certified companies to learn more about doing business with MNAA, becoming certified and business opportunities at BNA and JWN. In addition, MNAA offers Emerging Contractor and Mentor/Protégé programs to ensure ongoing education of disadvantaged companies. Since the programs' inceptions in 2010, eight firms have graduated.

In total, MNAA has certified more than 215 SMWBE businesses over the past five years. In 2013 alone, MNAA executed more than $5 million in business contracts with SMWBE companies.

This is the latest example of MNAA's commitment to expanding business diversity. MNAA is continually improving outreach and education initiatives to cast the widest possible procurement net to make sure that procurement and contracting opportunities are widely known, transparent and competitive.



BOUNDLESS CREATIVITY

Arts at the Airport celebrates 25 years of creative expression

Created in 1988, Arts at the Airport is an ever-growing, constantly changing showcase of cultural diversity and creative talent in Tennessee featuring both visual arts and live music performances.



Above: Arts at the Airport celebrates its 25th anniversary.

Right: As part of the 25th anniversary celebration of MNAA's award-winning Arts at the Airport program, *The Nashville Airports Experience: Music with Altitude & Attitude* CD features 13 tracks ranging from the Nashville Symphony to Latin to jazz and blues. Most of the tracks feature artists who have played, and continue to play, at BNA.

"Nashville is known as Music City around the world, and BNA reflects the spirit of the city and region we serve," Rob Wigington, president and CEO of MNAA, said. "For 25 years, our Arts at the Airport program has spotlighted the works of some of our region's most talented artists, showcasing art exhibits throughout the airport and live music on four stages in the terminal. As a vital economic engine for Nashville and our state, we are committed to delivering the *Nashville Airports Experience* — great airports for passengers, partners and employees."

In 2012, Arts at the Airport won the Arts & Business Council of Greater Nashville's Bowtie Award in the Arts Impact category.

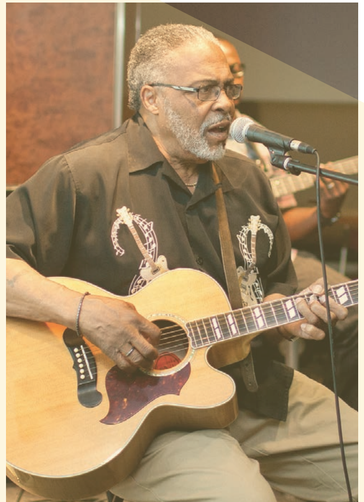
Arts at the Airport includes the Flying Solo Exhibition Series, public art in BNA's terminal and CONRAC facility, permanent exhibits at both airports and a permanent fine art collection. The program has spotlighted art from community organizations including The Lost Boys Foundation, YW Domestic Violence Center, the Nashville Area Hispanic Chamber of Commerce, Conexión Américas and the Zuri Quilting Guild, just to name a few.

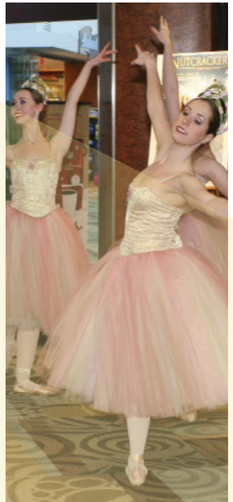
Live music performances began in the 1990s and were expanded in 2001. BNA has four live music stages — three managed by the Arts at the Airport program and a fourth stage located within Tootsies Orchid Lounge on Concourse C. Music performances represent all genres, with 80 to 100 bands playing year-round. Celebrities such as Big and Rich and The Oak Ridge Boys have performed on BNA's stages.



The program is managed by MNAA's Community Affairs and Customer Service department. It is coordinated by a curator, administered by an Arts at the Airport specialist and governed by a 15-member Board of Directors. The Arts at the Airport Board of Directors is made up of individuals representing the business, community and arts sectors.











CNN'S TOP SEVEN MOST ENTERTAINING AIRPORTS

BNA celebrated an exciting recognition from CNN this year as one of the top seven Most Entertaining Airports in the World. CNN spotlighted BNA's live music and rich history. The only other U.S. airport to make the worldwide list was San Francisco International Airport.

Top to bottom, clockwise:
In February, Arts at the Airport welcomed illustrator of the famed Nancy comic strip and Nashville resident, Guy Gilchrist, for the exhibit "Nancy Loves Nashville;" John Guider's canoe displayed as part of "The River Inside" exhibit; The Dance Theatre of Tennessee greets travelers; The Nixons are one of hundreds of local groups and musicians to perform each year on BNA's four live music stages.



LASTING IMPRESSIONS

Community outreach makes region better for all



Top: The Flying Aces Volunteers.

Left: Coordinated by MNAA's Wellness Committee, Team W.O.W. (Wellness On Wings) participated in Mayor Dean's Annual 5k.

The *Nashville Airports Experience* reaches far beyond the airport's concourses and grounds. It also touches the larger Middle Tennessee community, thanks to the commitment from MNAA and its passion from all employees to make the region a better place. Every year, MNAA team members extend support to community projects and organizations, constantly broadening the authority's impact. MNAA provides financial support and more, encouraging team members to build relationships and leave a positive imprint that will not fade with time.

In FY 2013, MNAA's community outreach efforts took many forms. Through organizations like the PENCIL Foundation, MNAA has built a partnership with Donelson Middle School that involves donations of time and resources in an effort to inspire young people to succeed. And through presentations and training seminars, the MNAA Department of Public Safety teaches students at the McGavock High School Aviation and Law Enforcement Academies about officer responsibilities and educational requirements and provides basic first aid training. Annually, MNAA staff donates blood to the American Red Cross and collects cans of food for Second Harvest Food Bank. Team members read stories to children in local schools as part of Book 'Em, while others tied up their laces to take part in Mayor Dean's Annual 5K and the American Cancer Society's Relay for Life.

MNAA also donated $45,000 to the new USO at BNA from funds raised through MNAA's 17th Annual Aviation Golf Classic. In addition, team members participated in the Metro Consolidated Charities (United Way) raising a total of $47,000.





WELCOME HOME

New USO Center opens doors to military travelers



MNAA President and CEO Rob Wigington was joined by Nashville Mayor Karl Dean, former MNAA Board Chair Jim Cheek and representatives of the United Service Organizations (USO) in a "wall-breaking" ceremony to celebrate the launch of construction of a new USO facility at Nashville International Airport which hosts traveling members of the military and their families. The new facility replaces a military lounge MNAA previously operated. The announcement also marked the construction of Tennessee's first USO Center.

The new center is located at the intersection of Concourses C and D and provides a 900-square-foot facility outfitted with televisions, computers, snacks and comfortable chairs — all designed to make travel a little less burdensome for members of the U.S. military and their families.

Other organizations supporting the new USO Center include HMSHost, Kroger and the Armed Forces Federation Foundation.

The center officially opened in May 2013. For MNAA, the center is a way to demonstrate gratitude to the men and women who sacrifice and place themselves in harm's way for the country every day.

> "We hope our servicemen and women will find this space comfortable, enjoyable and, most importantly, relaxing while traveling to and from Music City. We express sincere gratitude to members of the military for their dedicated service."
>
> — ROB WIGINGTON
> PRESIDENT AND CEO











In May, hundreds of guests attended the grand opening of the state's first USO Center, located at the intersection of Concourses C and D. The grand opening included a flag ceremony and performances by the USO Show Troupe.







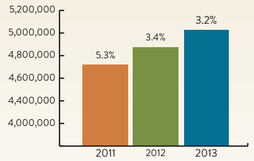
12TH CONSECUTIVE CAFR AWARD

For the 12th consecutive year, MNAA received the Certificate of Achievement for Excellence in Financial Reporting by the Government Finance Officers Association of the United States and Canada for its 2012 comprehensive annual financial report. The award is the highest recognition for governmental accounting and financial reporting, recognizing superior preparation of state and local government financial reports.

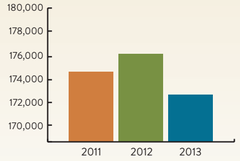
NASHVILLE INTERNATIONAL AIRPORT REVENUE AND EXPENSES

OPERATING ACTIVITIES

ENPLANEMENTS

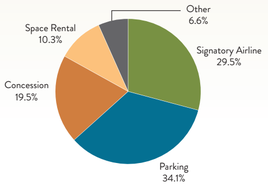


TOTAL OPERATIONS (000)

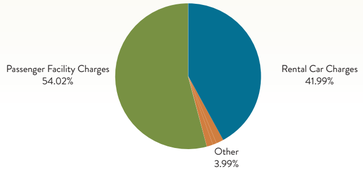


OPERATING & NON-OPERATING REVENUES SNAPSHOT

2013 OPERATING REVENUES

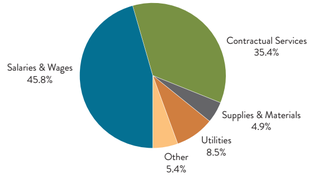


2013 NON-OPERATING REVENUES



OPERATING EXPENSES SNAPSHOT

2013 OPERATING EXPENSES





REAFFIRMED A-RATINGS FOR MNAA AND RENTAL CAR FACILITY

MNAA's financial stewardship maintained its strong credit rating on MNAA-issued bonds. Standard & Poor's reaffirmed its 'A' long-term rating of MNAA's airport improvement revenue bonds, as well as its 'A-' long-term rating of MNAA's series 2010 special facility revenue bonds that were issued to construct BNA's consolidated rental car facility (CONRAC).

NASHVILLE AIRPORTS EXPERIENCE

Recognizing our employees for their outstanding service





Throughout the year our employees are recognized for their outstanding service by travelers, colleagues, business partners and airport guests. These recognitions are referred to as "KUDOS" in our monthly newsletter, *AirportWide*. Over the next few pages you will find a few of the highlights:

Dana Short (Administrative Services),

I just want to say thank you for looking for and finding my jacket two weeks ago at the airport. I really appreciated you walking to the gate, finding it and mailing it to us. I realized it was missing about five minutes into the flight. Needless to say, it put a gray cloud over the start of our trip. When Kelly told me you found it and put it in the mail, you made my trip!

Thanks again for going out of your way to make my travel through BNA a pleasant experience.

"...you made my trip!"

Cathy Holland (Community Affairs and Customer Service),

I want to thank you for the art exhibit at the Nashville airport. I was here for a couple of hours, and thoroughly enjoyed your photographs. I haven't seen platinum prints in a very long time. The prints are wonderfully rich. The artist's vision drew me in and held me. Thank you again; it's exactly what I need this evening!



Our employees continue to be an inspiring part of the *Nashville Airports Experience*. Through celebrating new service, showcasing entertainment and the arts, special training and career development, they continue to provide travelers with the unique Music City experience.



















Cathy Holland (Community Affairs and Customer Service),

I recently flew for the first time this past weekend from Nashville to New Orleans. I have to commend your airport. It was the nicer, cleaner and more flyer-friendly of the two. It was as if I was at the mall instead of an airport and could find anything I needed. The line to check in and for security was crowded but ran very smoothly and I had no trouble here. New Orleans was nice but in no way compared to your airport. Kudos to you.

"...had a great experience and will remember this tour for a long time to come."

Mike Hasselbrink (DPS),

I am the leader for Den 10, Cub Scout Pack 84, in Donelson, Tenn. Our den was given a tour of the airport facilities this week, arranged by one of our parents, Southwest Employee Laura Sullivan. During our tour, we interacted with Officers Mark Lawrence and Aaron Battle (DPS) as well as Operations Specialist Greg Patterson and TSA Screener Richard Cobble.

On behalf of our families involved in Den 10, please accept my sincere appreciation for the time and energy the teammates above gave for our tour. They were all professional, accommodating and patient with our young scouts. All of our scouts and family members had a great experience and will remember this tour for a long time to come.

Thank you and keep up the good work!

Cathy Holland (Community Affairs and Customer Service),

On Aug. 19, my husband lost his prescription eyeglasses somewhere around the baggage claim area of your airport. He checked the lost and found, but no one had turned them in at that time. The following day I called and a gentleman named Robert Lee (Community Affairs and Customer Service) asked for the description of the glasses. He told me they were there and then helped me figure out the best way for us to retrieve them since we did not live in the Nashville area. I gave him our FedEx billing number, and much to my husband's surprise, he had his glasses the following day!

I just thought you should know how well Robert represented the Nashville airport and how appreciative we are of his supreme customer service. This kind of service is rare to find these days and is one of the reasons we fly from your airport whenever possible.

Department of Public Safety,

On Wednesday morning, Officer Steve Matheney stopped to check on a stalled truck near the exit ramp to Donelson Pike from the airport. In need of a battery, I was planning to walk to the auto parts store about a mile away. A strong wind and temperatures in the 30s was not going to make this a pleasant trip.

With all the options available to Officer Matheney, he chose to take me in his cruiser to the Advanced Auto parts store, wait on me while I make my purchase, then take me back to the airport and my stalled truck. While traveling he told me of his early morning adventures which were considerably less pleasant.

I am very grateful to Officer Matheney for his kindness and patience. I doubt that I could afford this kind of service. This undoubtedly is above and beyond the call of duty. I am proud to have met Steve and to know he is representing our Police and the City of Nashville in this manner. Please encourage him and recognize him for being the good steward.

"This kind of service is rare...and is one of the reasons we fly from your airport whenever possible."







NEW VOICES, NEW VISION

New chair, new members join MNAA Board of Commissioners

FY 2013 marked a milestone for MNAA's Board of Commissioners — the 10-member board appointed by the Mayor of Nashville and Davidson County and confirmed by the Metropolitan Council of Nashville and Davidson County — as Juli H. Mosley, P.E., became its first woman chair in March. A. Dexter Samuels, Ph.D., was named vice chair and Robert J. Walker became board secretary. Aubrey B. Harwell, III, and Nicole R. Maynard joined as new members of the Board of Commissioners, and Commissioners Rod Essig and Bobby Joslin were reappointed to the Board.



Juli H. Mosley, P.E.

In her position as board chair, Juli Mosley leads a group of commissioners responsible for the oversight of Nashville International and John C. Tune airports. She was first appointed to the board as the engineering representative in 2002. Mosley has chaired the General Aviation/Operations/ Planning/Engineering Committee and served on the Management and Finance and Administration committees.

Mosley is passionate about public service. She shares MNAA's commitment to providing the *Nashville Airports Experience* and operating sustainable airports for future generations of Nashvillians.

A Professional Engineer, Mosley retired from Barge, Waggoner, Sumner and Cannon in Nashville, where she was a vice president and member of its board. She is a graduate of the University of North Carolina at Greensboro, Tennessee Tech University and Vanderbilt University, where she received a Master of Engineering.



A. Dexter Samuels, Ph.D.

Dr. A. Dexter Samuels was appointed to the board in 2007 as a neighborhood representative. Samuels currently serves as senior vice president of student and faculty affairs and interim executive director of the Robert Wood Johnson Foundation Center for Health Policy at Meharry Medical College.



Robert J. Walker

Robert J. Walker serves as the board's pilot representative. He is a partner at Walker, Tipps & Malone and has been practicing trial law continuously since 1968.



Aubrey B. (Trey) Harwell, III

Aubrey B. (Trey) Harwell, III, was appointed to the board by Mayor Karl Dean and confirmed on May 21, 2013, by the Metropolitan Council of Nashville and Davidson County. Harwell serves as the board's legal representative. Harwell joined Neal & Harwell in 1996. His principal areas of practice are civil litigation and white-collar criminal defense. Harwell is a member of his firm's Crisis Management Team and has also conducted numerous independent investigations on behalf of individual and corporate clients throughout the United States.

From 1995 to 1996, Harwell served as a law clerk for the Honorable Thomas A. Wiseman, Jr., Judge, U.S. District Court for the Middle District of Tennessee. He has been very involved in numerous professional organizations, including the Nashville Bar Association, serving as president in 2009. Harwell graduated with honors from Vanderbilt University in 1992 with a major in English and minor in psychology and received his J.D. degree from Vanderbilt University School of Law.



Nicole R. Maynard

Nicole R. Maynard was appointed to the board by Mayor Dean and confirmed on June 18, 2013, by the Metropolitan Council of Nashville and Davidson County. Maynard serves as one of the board's business and finance representatives. Maynard is state head of Chase-Tennessee and president of the Middle Market banking group serving clients in the state of Tennessee. She has more than 15 years of banking experience, all of it with Chase and its predecessor organizations. Maynard was formerly a senior vice president in the J.P. Morgan Financial Institutions Group before accepting the position to lead the Tennessee market expansion in July of 2011.

Maynard has been active in community leadership. She serves as a board member for the International Business Council of the Nashville Area Chamber of Commerce, and for Conexión Américas, a local nonprofit working to integrate Latino families into the Middle Tennessee communities. She is also an active member of the Downtown Nashville Rotary Club, a member of the General Committee for the Swan Ball and the Friends of the Nashville Ballet. Maynard holds a Bachelor of Science in International Trade and Finance from Louisiana State University in Baton Rouge, as well as a Master of International Management from Thunderbird School of Global Management in Glendale, Ariz.



Commissioner Jack Bovender retired this year from the MNAA Board after more than 10 years of service. Bovender is the retired chairman and chief executive officer of Nashville-based Hospital Corporation of America (HCA) and served as the MNAA Board's pilot representative since June 2003. We thank him for his leadership and dedication.

MNAA BOARD OF COMMISSIONERS



CHAIR

Juli H. Mosley, P.E.



VICE CHAIR

A. Dexter Samuels, Ph.D.
Meharry Medical College



SECRETARY

Robert J. Walker
Walker, Tipps & Malone



Karl F. Dean
Mayor, Metropolitan Government
of Nashville and Davidson County



Rod Essig
Creative Artists Agency



Amanda Farnsworth



Aubrey B. Harwell, III
Neal & Harwell



Robert J. Joslin
Joslin and Son Signs



Nicole R. Maynard
J.P. Morgan Chase



Deborah Wright
Amenacorp, Inc.

MNAA EXECUTIVE STAFF



Robert R. Wigington, I.A.P.

President and
Chief Executive Officer



Doug Kreulen

Senior Vice President for
Operations, Maintenance and
Public Safety



Robert Watson

Senior Vice President of
Legal Affairs and Government
Relations, and Chief Legal Officer



Stan Van Ostran

Vice President and
Chief Financial Officer



Amelia N. Armstrong

Vice President and
Chief People Officer



Vanessa Hickman

Vice President and
Chief Information Officer



John Howard, Jr.

Assistant Vice President
of Properties and Business
Development



Walt Matwijec

Assistant Vice President of
Continuous Improvement



Robert Ramsey

Assistant Vice President-PDC-
Planning and Design



Emily Richard

Assistant Vice President, Strategic
Communications & External Affairs



Christine Vitt

Assistant Vice President-PDC-
Construction and Environmental

BY THE NUMBERS

BNA

4
RUNWAYS

380
DAILY FLIGHTS

10,064,661
TOTAL PASSENGERS IN FY 2013

66
MARKETS SERVED

50
NONSTOPS

42,643
TONS OF CARGO IN 2012

1 MILLION
SQUARE FEET OF TERMINAL SPACE

JWN

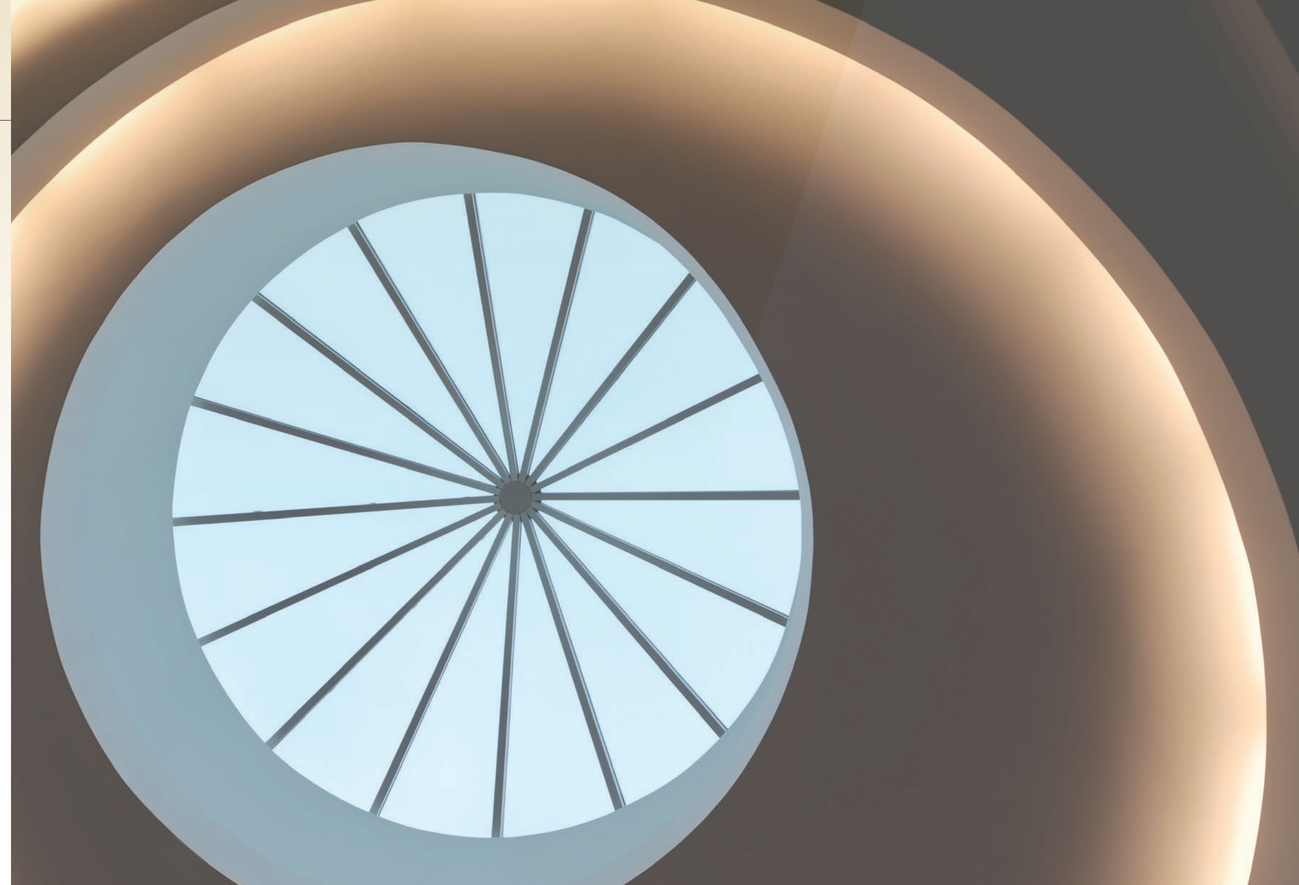
125
T-HANGARS

4
EXECUTIVE HANGARS

21k- and 18k-
SQUARE-FOOT CLEAR SPAN HANGARS

38,000
SQUARE FEET OF AIRCRAFT PARKING AND APRON SPACE

8,000
SQUARE FEET OF OFFICE SPACE





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